



First Time Login Instructions for FirstCapital Customers – Personal Consumer

FirstCapital Bank customers attempting to login for the first time to their Prosperity Bank Online Banking, please attempt to login with your previous FirstCapital Access ID/User Name or ID. Your access information was transferred to Prosperity and was set up to work with those credentials.

Please do not ENROLL again as this will create a duplicate access.

Login Instructions

1. Download our mobile app from the App Store or Google Play, or visit our website at <https://www.prosperitybankusa.com/>

The screenshot displays the Prosperity Bank website. At the top, there is a navigation bar with links for Routing # 113122655, Accessibility, Contact Us, Locations & ATMs, and a Search icon. Below this is a secondary navigation bar with the Prosperity Bank logo and menu items for Personal, Business, Mortgages, Banking Services, and Other Logins. The main content area features a large banner with the text "Banking at Your Convenience. Open an Account Online." and a "LEARN MORE" button. To the right of the banner is a login overlay titled "Welcome" with fields for "User ID" and "Password", a "Sign In" button, and links for "Enroll" and "Forgot Password". Below the banner, a section titled "What can we help you get done today?" includes five icons and their corresponding actions: "Open an account", "Get a debit card", "Buy a home", "Get a loan", and "Start saving". At the bottom, there is a link that says "Find an account that fits you".

Prosperity Bank
Mobile App



2. Enter existing **User Name** and **Password** and click **Sign In**.

Routing # 113122655 Accessibility Contact Us Locations & ATMs Search

PROSPERITY BANK® Personal Business Mortgages Banking Services Other Logins

Welcome,
FirstCapital Bank
Earning your trust as your local bank.
[LEARN MORE](#)

Personal Treasury Center

Welcome
Sign into your online account

User ID

Password

Sign In

Enroll Forgot Password

Open an Account

1:02

PROSPERITY BANK®

Fast Balances

User ID

Password


☐ Save User ID Log in

[Forgot password?](#)

Register Face ID Location Call Us

Prosperity Bank | Version 400000000.0.1 (6)
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3. **Identify Verification** - If additional authentication is requested continue with step #4. If not skip to step #6.
4. Select a method of additional verification (text or call).
5. Use the drop downs to select a different phone number.



As a security precaution, we need to verify your identity before you can proceed. This quick process helps us keep your account safe.

Please choose one of the following options.

Send me a text message

We will send you a text message with a confirmation code.

(xxx) xxx-9072 ▼

Send me a text message

Call my phone

We will call you and provide a confirmation code.


(xxx) xxx-7794 ▼

Call my phone

Cancel

[Why am I being asked this?](#)

6. Enter Code in the Confirmation Code field.




We are sending a text message to the mobile number you selected. Please enter the code contained in the text message.

* Confirmation Code

[Why am I being asked this?](#)

7. Once you have entered the Confirmation Code, you will be directed to a **Password Change** screen.

8. Set up your new password. Once you have established your new password, you will be directed to an **Accounts Summary** page and have accessed Online Banking.
9. Steps are Complete.



HomeAccounts ▼PaymentsTransfers ▼SpendingProfile ▼

HelpSettingsLog Out

Please update your password. Passwords must contain at least three of the following four items: lowercase letters (a-z), uppercase letters (A-Z), digits (0-9), symbols `~!@#\$%^&*()_+=[]{}|:;'.< >() /`. Passwords are case sensitive.

Password Change Required

Passwords must be 8 to 32 characters long, and should contain 3 of the following: a lowercase letter (a-z), an uppercase letter (A-Z), a digit (0-9), and a special character (~!@#\$%^&*()_+=[]{}|:;'.< >() /).

New Password:

Confirm Password:

Update